



## Ministry of Lands, Housing, Survey and Country Planning Grievance Redress Mechanism (GRM).

**Call or SMS the Hotlines:**

### COMPLAINTS

Complainant (Name)	Contacts	Date	Type of Complaint

### COMPLAINTS DETAILS

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### LOST OR DAMAGED

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### RESOLUTIONS

Date/Time Complaint was received	Date of response by the responsible party	Action / Solution	Responsible Party

